



MARGARET WOOD HASSAN
Governor

STATE OF NEW HAMPSHIRE
OFFICE OF THE GOVERNOR

IR 15-517

December 21, 2015

Debra A. Howland, Executive Director
NH Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301

Re: Liberty Utilities/Keene Gas Emergency

Dear Ms. Howland:

I am writing to request that the Public Utilities Commission undertake a comprehensive investigation of the incident on December 19, 2015, related to Liberty Utilities' Keene Gas Division ("Liberty-Keene"), which distributes propane air gas to approximately 1,200 customers in Keene. As you know, an incident occurred over the weekend that resulted in potentially dangerous levels of carbon monoxide for some customers of Liberty-Keene. As gas leaks can pose significant public health and public safety risks, I believe that the Commission should undertake a full review of the causes of the incident, the Company's response, any actions that should be taken to ensure that this type of incident does not recur, and any other appropriate questions as determined by the Commission.

Thank you for your attention to this matter, and for the efforts of the Commission's Safety Division in responding to this incident.

With every good wish,

A handwritten signature in blue ink that reads "Maggi L" followed by a long horizontal line.

Margaret Wood Hassan
Governor